

Welcome to
the easy life!

e life



elife.sagicorjamaica.com

e life


Sagicor Life



BENEFITS OF eLIFE

INSURANCE AT YOUR FINGERTIPS

Apply for your insurance policy with just a click

CONVENIENT

Do business at your own pace and convenience.

FASTER RESPONSE TIME

You'll receive a response to your application within 24 hours.

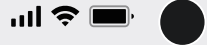
ONLINE PAYMENT

Payments can be made via online banking and with your credit/visa debit card.


SIMPLER RE-APPLICATION

The next time you apply, your data will be pre-populated, which shortens the time it'll take for you to complete your process.





3 EASY STEPS

1.  Choose your insurance coverage
2.  Complete the online application
3.  Pay your premium





QUESTIONS & ANSWERS

Q | WHAT IS eLIFE?

A | eLife is Sagicor Life Jamaica's automated electronic insurance application system. It allows for electronic quotes, completion and submission of insurance applications via the internet within minutes.

- ▶ No medical exam needed
- ▶ 24 hour application review
- ▶ 24/7 online technical assistance available (click on our web chat option)
- ▶ Online payment options available

Q | WHO IS ELIGIBLE?

A | Jamaican residents age 0 – 80 years (age limits vary by plan)



Q | WHAT DO I NEED TO APPLY?

- A |
- ▶ TRN card/letter
 - ▶ Government issued photo id
 - ▶ Two referees
 - ▶ Proof of address
 - ▶ Payment information
 - ▶ Proof of Source of Fund (where applicable)

Q | WHAT PLANS DOES eLIFE OFFER?

A | The following plans are currently offered via eLife:

LIFE INSURANCE

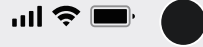
- I. Purple Shield
- II. Life Protector
- III. Maximum Protector

CRITICAL ILLNESS COVERAGE

- I. Cancer Plus
- II. Triple Protector Plus
- III. Critical Illness Protector
- IV. Maximum Protector

INVESTMENTS

- I. Sagicor Premium Saver
- II. Sagi-Gold Accumulator
- III. Equity Multiplier
- IV. Guaranteed Investor



Q | HOW DO I APPLY?

A | You may apply online at:
<https://elife.sagicorjamaica.com>

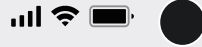
Q | HOW SOON AFTER APPROVAL DO I RECEIVE MY CONTRACT?

A | Once approved, you will receive your E-Contract via our ClientWeb portal. If you request a physical contract, this will be dispatched to you within fifteen (15) business days.

Q | WILL I BE ASSIGNED AN INSURANCE ADVISOR IF I USE THIS OPTION?

A | You have the option to keep, change or select a new Insurance Advisor if you are an existing client. If you are a new client you can select an Insurance Advisor if you wish or we will assign one to you.





Q | HOW WILL I KNOW THE STATUS OF MY APPLICATION?

A | We will communicate with you via email every step of the way.

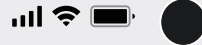
Q | IS MY INFORMATION SECURE?

A | We operate secure data networks which comply with the industry standards for information systems security. Our security and privacy policies are periodically reviewed and enhanced as necessary and only authorized individuals have access to the information provided by users. Notwithstanding the foregoing, every reasonable effort will be made to secure your data but we cannot guarantee that the information you share will be secure during transmission to our web-servers.

Q | DO I NEED TO DOWNLOAD AND SIGN THE APPLICATION FORM?

A | No. We will accept an e-authorization to complete your application.





Q | WHERE CAN I FIND MORE DETAILS ABOUT THE PLANS BEING OFFERED?

A | You can find more details by clicking on the 'Product Information' tab at the top of the website.

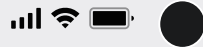
Q | WHERE CAN I GET HELP IF I HAVE TROUBLE NAVIGATING THE WEBSITE?

A | You can click on our 24/7 web chat option to get technical assistance from one of our highly trained Client Contact Centre Representatives who are more than happy to help you navigate the portal.

Q | HOW SOON AFTER APPROVAL CAN I SUBMIT CLAIM?

A | This is dependent on the policy you purchased. Please see your policy contract for specific details.





Q | CAN I WITHDRAW FUNDS FROM MY POLICY AT ANY TIME?

A | If your policy carries this benefit, you may withdraw from the accumulated fund in accordance with the terms of your contract.

Q | CAN I BE DENIED FOR ANY OF THESE PLANS?

A | Yes, you may be denied specific plans based on your responses to our simple medical and residency questions.



Visit sagikorjamaica.com
and click on 

888-**SAGICOR** (724-4267)



Sagikor Life